



UNITED STATES PATENT AND TRADEMARK OFFICE

UNITED STATES DEPARTMENT OF COMMERCE
 United States Patent and Trademark Office
 Address: COMMISSIONER FOR PATENTS
 P.O. Box 1450
 Alexandria, Virginia 22313-1450
www.uspto.gov

BIB DATA SHEET

CONFIRMATION NO. 5827

SERIAL NUMBER 10/721,558	FILING or 371(c) DATE 11/25/2003 RULE	CLASS 705	GROUP ART UNIT 3628	ATTORNEY DOCKET NO. 139164
-----------------------------	--	--------------	------------------------	-------------------------------

APPLICANTS

Timucin Ozugur, Garland, TX;
 Aziz Mohammed, Plano, TX;

** CONTINUING DATA *****

none 11/9/07 of

** FOREIGN APPLICATIONS *****

none 11/9/07 of

** IF REQUIRED, FOREIGN FILING LICENSE GRANTED **

02/25/2004

Foreign Priority claimed <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	35 USC 119(a-d) conditions met <input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Met after Allowance Initials	STATE OR COUNTRY TX	SHEETS DRAWINGS 2	TOTAL CLAIMS 7	INDEPENDENT CLAIMS 1
--	---	--	------------------------	----------------------	-------------------	-------------------------

ADDRESS

ALCATEL LUCENT
 INTELLECTUAL PROPERTY & STANDARDS
 3400 W. PLANO PARKWAY, MS LEGL2
 PLANO, TX 75075
 UNITED STATES

TITLE

Web based CRM service using on-line presence information

FILING FEE RECEIVED 770	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:	<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit
----------------------------	---	---